



PEACE AND HARMONY IN YOUR HOME

WHO ARE WE?

Established in 2009, Care Beyond Measure Pty Ltd is a family business; with an extensive background in small – medium size businesses and solid management experience the directors are committed to provide in-home care services to all people with different care requirements, affording them the reassurance and comfort of being in their own environment. We support individuals to live as independently as possible in their own home.

Our professional team of accredited personal carers has expertise in caring for people of all ages, who have a disability, are recovering from an accident or illness, or simply need assistance in their day to day activities.

WHAT DO WE DO?

Our in-home services are available 24 hours per day, 7 days per week and 365 days per year. We deliver what you specify whether it is:

PERSONAL CARE SERVICES

- Bathing, showering and sponging
- Shaving, hair care and grooming
- Assisting with rehabilitation and associated therapies.
- Toileting - bowel and bladder care
- Assistance with eating and drinking
- Occasional exercise and therapy.
- Dressing and undressing.
- Assisting with mobility and transfers
- Accompany clients shopping or to appointments
- Supervision of medication
- Support with aids and appliances
- Food preparation
- Accompany clients to community access

We also assist the client to develop independent living skills, in areas such as:

- Community access and participation.
- Developing independence in activities of daily living including personal care and domestic tasks.
- Accessing recreational activities.
- Managing mobility and transfers.
- Managing aids and appliances.
- Managing therapy programs.

HOME HELP SERVICES

We also undertake basic household tasks for clients. Home Help Services include regular light household chores such as:

- Washing/ironing
- Cleaning kitchen & white goods
- Sweeping floors and paths
- Cleaning bath, toilet, shower
- Vacuuming, dusting and polishing

RESPIRE CARE SERVICES

We assist clients by providing the primary personal carers with a break from their caring responsibilities by caring for a family member or loved one, who is frail or has a disability.

We can assist with:

- Home Help and Personal Care Services
- Social support.
- High needs attendant care
- An individualized activity

LIVING-IN CARE SERVICES

We provide overnight or 24-hour care, seven days a week for people in their own home. We also care for children and adults who may have a challenging behaviours and/or an intellectual or acquired disability.

GARDEN AND HOME MAINTENANCE SERVICES

We provide a maintenance service for basic household and handyman tasks that help keep our clients' homes safe and functional.

WHAT CAN YOU EXPECT?

At Care Beyond Measure Pty Ltd we subscribe to The United Nations Principles for Older Persons (<http://www.unescap.org/ageing/res/principl.htm>).

We value our clients the right to:

- Independence
- Care
- Dignity
- Participation
- Self-fulfillment

You can expect Care Beyond Measure Pty Ltd to be

- Athletic – as in on the ball, energetic, prompt, available
- Simple – as in our procedures are not complicated, easy to follow
- Clean – as in well presented, not cluttered
- Comforting – as in empathic, good listener
- Trustworthy – as in safe, can be counted on, integrity
- Old fashioned – as in old fashion service, phone answered by people not machine
- Competent – as in accredited, professional, know our stuff
- Helpful – as in customer service oriented, good listeners
- Warm – as caring, patient and nurturing
- Friendly – as in friendly but not familiar, service with a smile. Whether you like to telephone, fax, email, sms or be on line with us – you will find we are user friendly and accessible. You can access information in hard and soft copy, simply request whichever suits you.

You can expect our personal carers to be –

- Fully accredited
- Subjected to personal reference, police checks and child care clearance prior to commencing employment
- Clearly identified by a name badge displayed on their person
- On time and courteous.
- Friendly yet not familiar
- Providing a high quality service that enhances independence and dignity of the client
- Trustworthy. To Be assured that information concerning the client is only collected for the purpose of providing care, is not discussed with anyone outside the immediate care team without their permission and is kept in a secure facility.
- Be informed of decisions affecting their clients' care

WHAT ARE OUR SCALE OF CHARGES AND TERMS & CONDITIONS?

Our scale of charges and terms & conditions are tailored to your organization and are included in our service agreement. Please contact us for details.



HOW TO CONTACT US?

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